

PDEU
PANDIT DEENDAYAL ENERGY UNIVERSITY

Formerly Pandit Deendayal Petroleum University (PDPU)

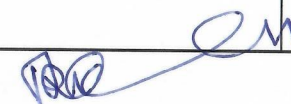
Student Satisfaction Survey

Sample Size: 1347 student

A.Y. 2020-21

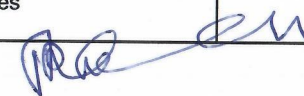
Student Satisfaction Survey – Questioner

Question	Rating Criteria
1. How much of the syllabus was covered in the class?	4 – 85 to 100% 3 – 70 to 84% 2 – 55 to 69% 1 – 30 to 54% 0 – Below 30%
2. How well did the teachers prepare for the classes?	4 – Thoroughly 3 – Satisfactorily 2 – Poorly 1 – Indifferently 0 – Won't teach at all
3. How well were the teachers able to communicate?	4 – Always effective 3 – Sometimes effective 2 – Just satisfactorily 1 – Generally ineffective 0 – Very poor communication
4. The teacher's approach to teaching can best be described as	4 – Excellent 3 – Very good 2 – Good 1 – Fair 0 – Poor
5. Fairness of the internal evaluation process by the teachers.	4 – Always fair 3 – Usually fair 2 – Sometimes unfair 1 – Usually unfair 0 – Unfair
6. Was your performance in assignments discussed with you?	4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	4 – Regularly 3 – Often 2 – Sometimes 1 – Rarely 0 – Never



Student Satisfaction Survey – Questioner

Question	Rating Criteria
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	4 – Significantly 3 – Very well 2 – Moderately 1 – Marginally 0 – Not at all
9. The institution provides multiple opportunities to learn and grow.	4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.	4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never
11. Your mentor does a necessary follow-up with an assigned task to you.	4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – I don't have a mentor
12. The teachers illustrate the concepts through examples and applications.	4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely 0 – Never
13. The teachers identify your strengths and encourage you with providing right level of challenges.	4 – Fully 3 – Reasonably 2 – Partially 1 – Slightly 0 – Unable to
14. Teachers are able to identify your weaknesses and help	you to overcome them. 4 – Every time 3 – Usually 2 – Occasionally/Sometimes 1 – Rarely



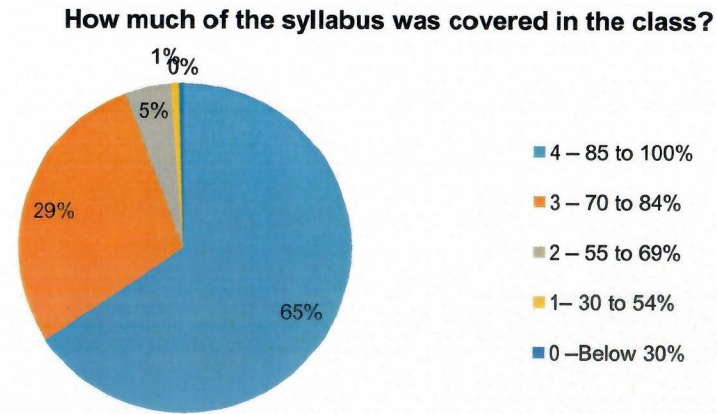
Student Satisfaction Survey – Questioner

Question	Rating Criteria
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all
17. Teachers encourage you to participate in extracurricular activities.	4 – Strongly agree 3 – Agree 2 – Neutral 1 – Disagree 0 – Strongly disagree
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	4 – To a great extent 3 – Moderate 2 – Some what 1 – Very little 0 – Not at all
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	4 – Above 90% 3 – 70 – 89% 2 – 50 – 69% 1 – 30 – 49% 0 – Below 29%
20. Give three observation / suggestions to improve the overall teaching – learning experience in your institution. a) b) c)	

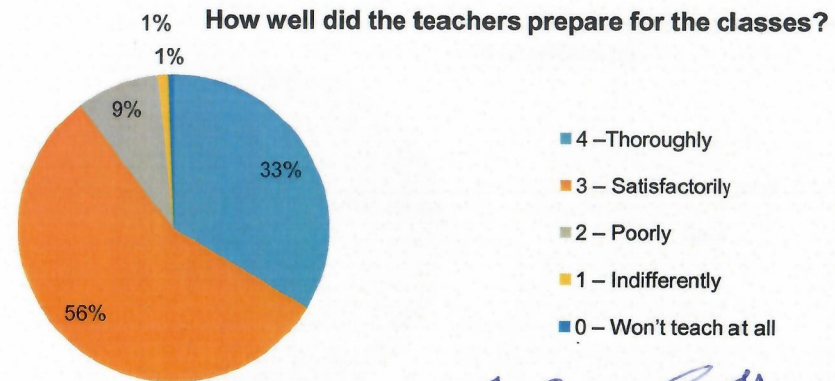


Que-1: How much of the syllabus was covered in the class?

Rating	% Response
4 – 85 to 100%	65%
3 – 70 to 84%	29%
2 – 55 to 69%	5%
1 – 30 to 54%	1%
0 – Below 30%	0%

**Que-2: How well did the teachers prepare for the classes?**

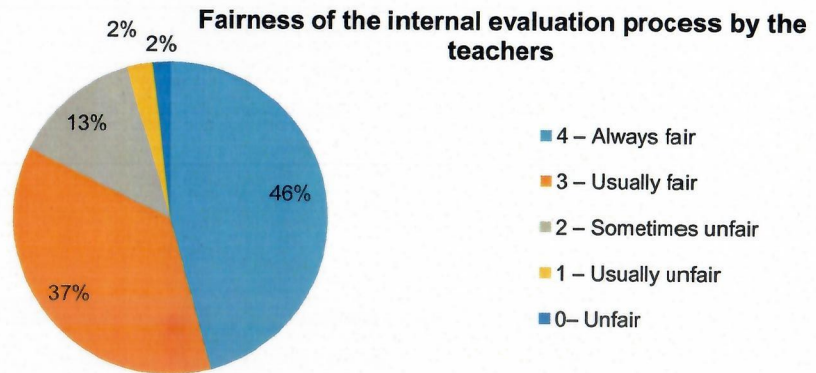
Rating	% Response
4 – Thoroughly	33%
3 – Satisfactorily	56%
2 – Poorly	09%
1 – Indifferently	1%
0 – Won't teach at all	1%



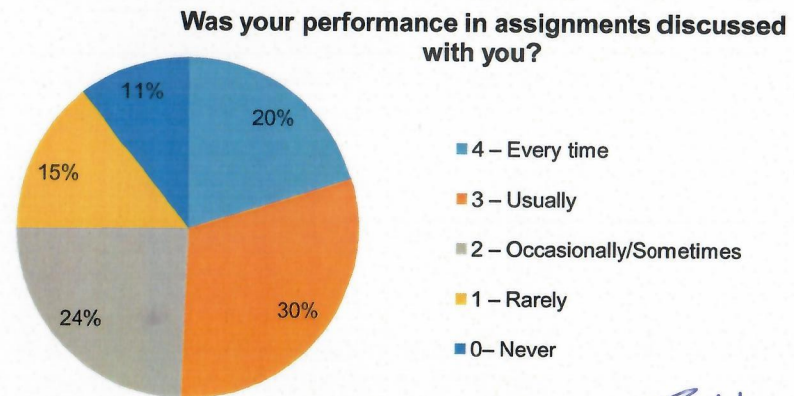
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Que-5: Fairness of the internal evaluation process by the teachers

Rating	% Response
4 – Always fair	46%
3 – Usually fair	37%
2 – Sometimes unfair	13%
1 – Usually unfair	2%
0– Unfair	2%

**Que-6: Was your performance in assignments discussed with you?**

Rating	% Response
4 – Every time	20%
3 – Usually	30%
2 – Occasionally/Sometimes	24%
1 – Rarely	15%
0– Never	11%

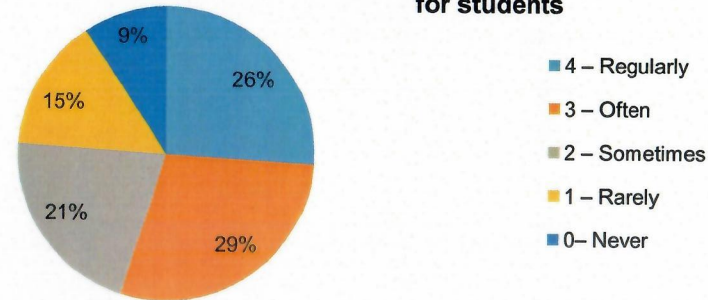


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Que-7: The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

Rating	% Response
4 – Regularly	26%
3 – Often	29%
2 – Sometimes	21%
1 – Rarely	15%
0– Never	9%

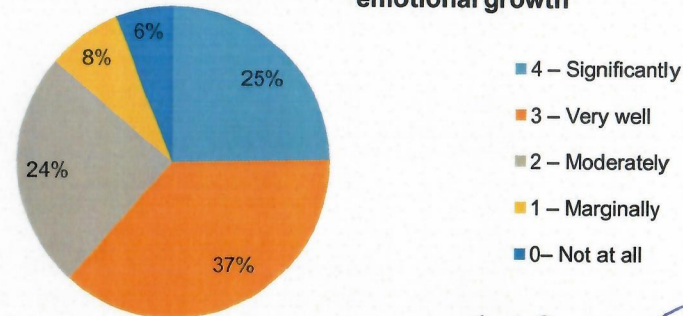
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students



Que-8: The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

Rating	% Response
4 – Significantly	25%
3 – Very well	37%
2 – Moderately	24%
1 – Marginally	8%
0– Not at all	6%

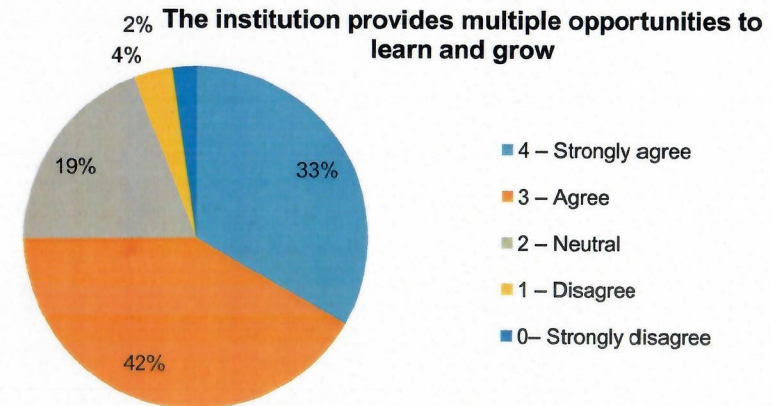
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth



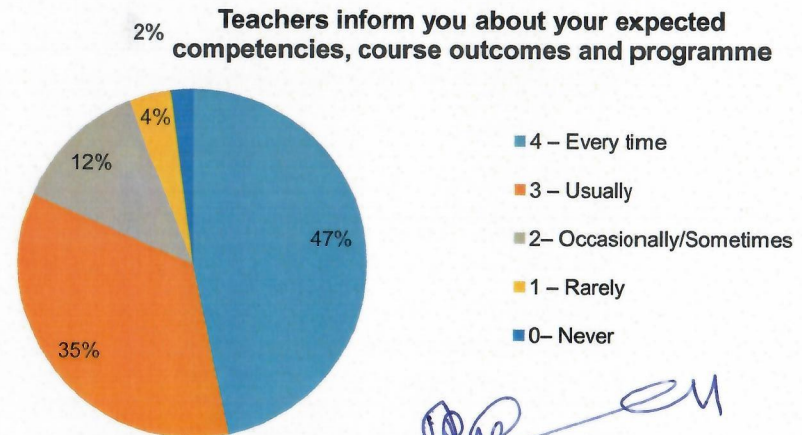
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Que-9: The institution provides multiple opportunities to learn and grow

Rating	% Response
4 – Strongly agree	33%
3 – Agree	42%
2 – Neutral	19%
1 – Disagree	4%
0– Strongly disagree	2%

**Que-10: Teachers inform you about your expected competencies, course outcomes and programme**

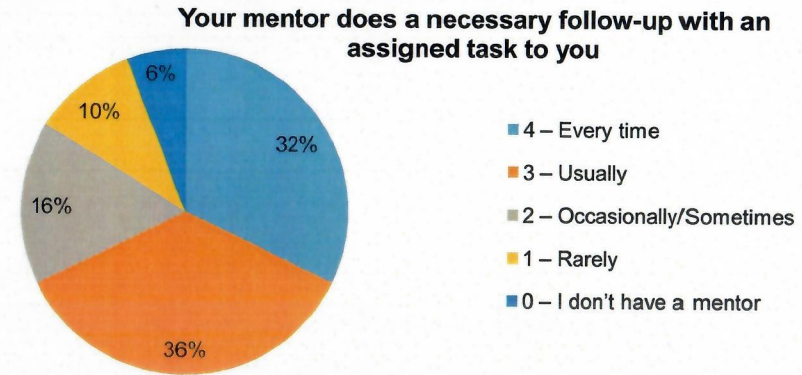
Rating	% Response
4 – Every time	47%
3 – Usually	35%
2– Occasionally/Sometimes	12%
1 – Rarely	4%
0– Never	2%



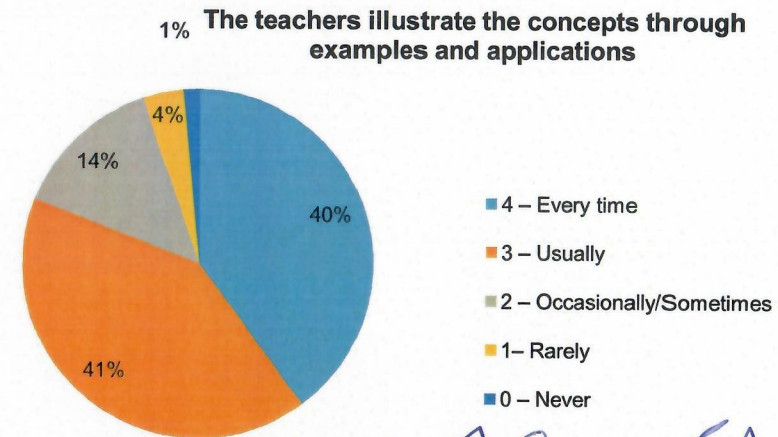
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Que-11: Your mentor does a necessary follow-up with an assigned task to you.

Rating	% Response
4 – Every time	32%
3 – Usually	36%
2 – Occasionally/Sometimes	16%
1 – Rarely	10%
0 – I don't have a mentor	6%

**Que-12: The teachers illustrate the concepts through examples and applications**

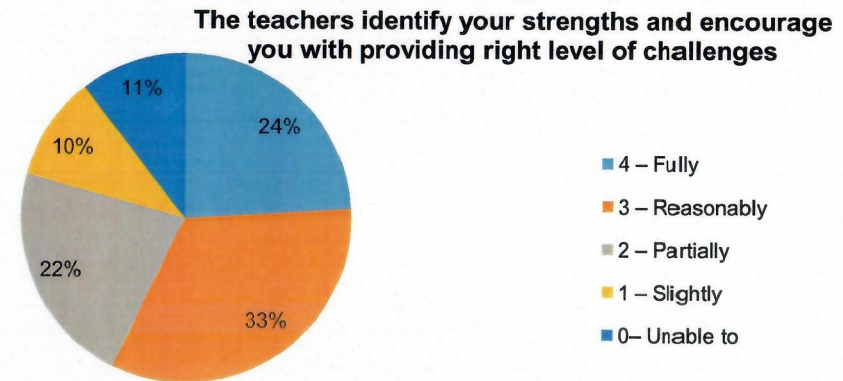
Rating	% Response
4 – Every time	40%
3 – Usually	41%
2 – Occasionally/Sometimes	14%
1 – Rarely	4%
0 – Never	1%



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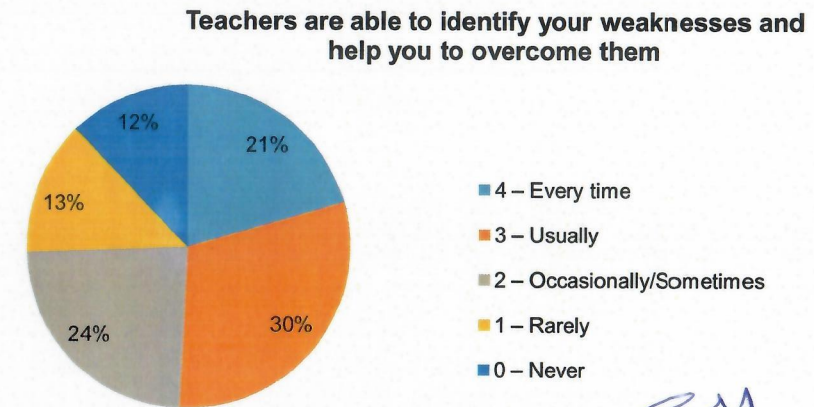
Que-13: The teachers identify your strengths and encourage you with providing right level of challenges.

Rating	% Response
4 – Fully	24%
3 – Reasonably	33%
2 – Partially	22%
1 – Slightly	10%
0– Unable to	11%



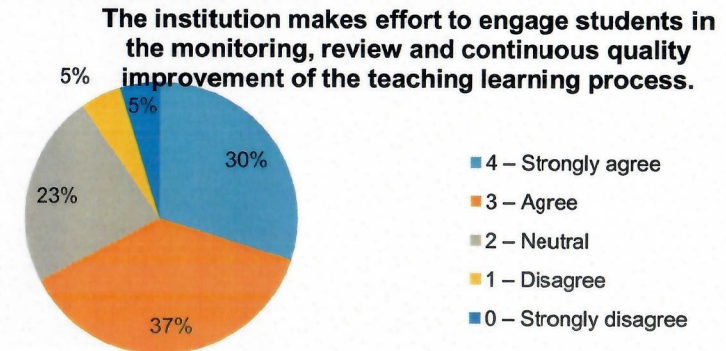
Que-14: Teachers are able to identify your weaknesses and help you to overcome them

Rating	% Response
4 – Every time	21%
3 – Usually	30%
2 – Occasionally/Sometimes	24%
1 – Rarely	13%
0 – Never	12%



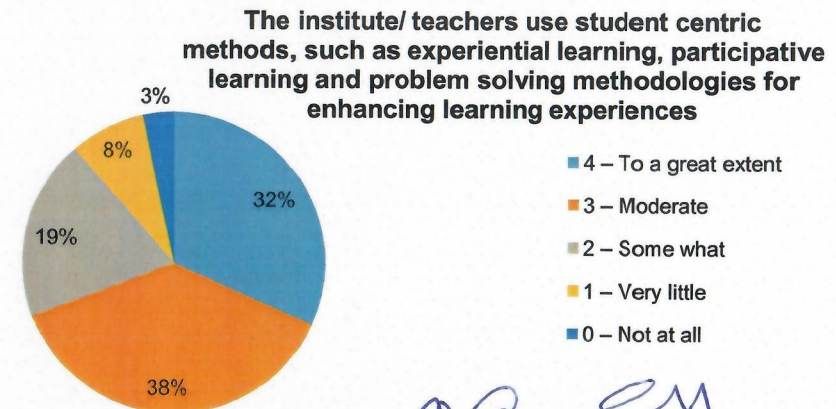
Que-15: The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

Rating	% Response
4 – Strongly agree	30%
3 – Agree	37%
2 – Neutral	23%
1 – Disagree	5%
0 – Strongly disagree	5%



Que-16: The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

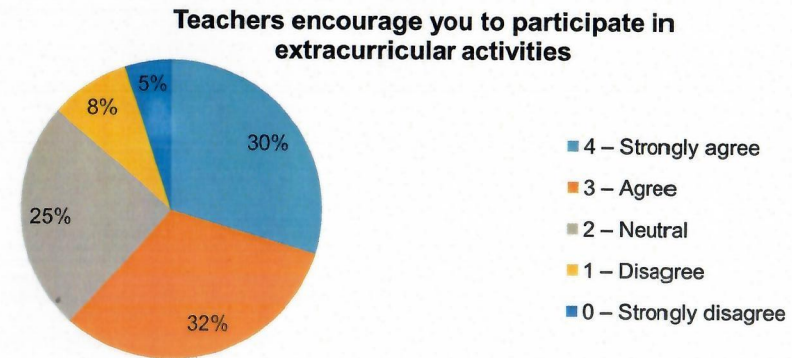
Rating	% Response
4 – To a great extent	32%
3 – Moderate	38%
2 – Some what	19%
1 – Very little	8%
0 – Not at all	3%



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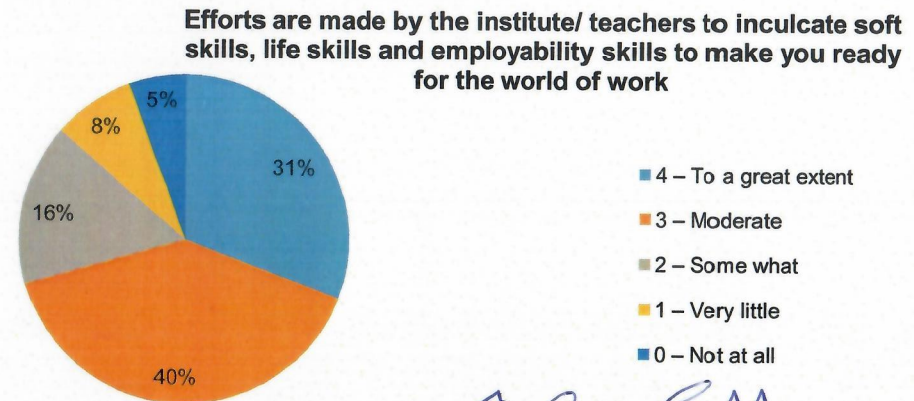
Que-17: Teachers encourage you to participate in extracurricular activities.

Rating	% Response
4 – Strongly agree	30%
3 – Agree	32%
2 – Neutral	25%
1 – Disagree	8%
0 – Strongly disagree	5%



Que-18: Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

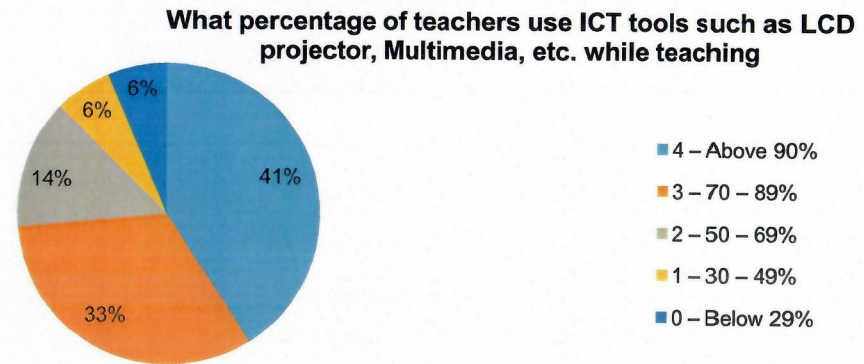
Rating	% Response
4 – To a great extent	31%
3 – Moderate	40%
2 – Some what	16%
1 – Very little	8%
0 – Not at all	5%



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Que-19: What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

Rating	% Response
4 – Above 90%	41%
3 – 70 – 89%	33%
2 – 50 – 69%	14%
1 – 30 – 49%	6%
0 – Below 29%	6%



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